

# Managing Front Office Operations Book

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deliver exceptional service at scale with front the modern cx platform combining client communication automation and analytics for customer first teams

stay connected from any device whether you re at your desk or on the go front keeps your messages apps and teammates at your fingertips learn more

front is a best way to route respond to and measure all customer conversations join 9 000 businesses who streamline their operations in front

learn how to work in your new inbox and get the most out of front

event what is front front is an all in one customer communication platform for service sales and operations teams centralize messages across channels route them to the right person and get

learning path front ai this learning path covers all of front ai s powerful capabilities to help you analyze your business assist your team and automate your workflows

step 1 if you have existing login credentials provided by your company enter your email address and password on the login page click sign in to access front if you re trying out front for the first time

front ai delivers ai powered automation that accelerates work enhances ai customer experience and gives teams real time assistance across every channel

9 000 businesses trust front to boost average csat to 87 improve productivity up to 46 reduce average response time by 25

front centralizes omnichannel customer support across every channel giving teams full context faster responses and shared visibility in one platform

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